



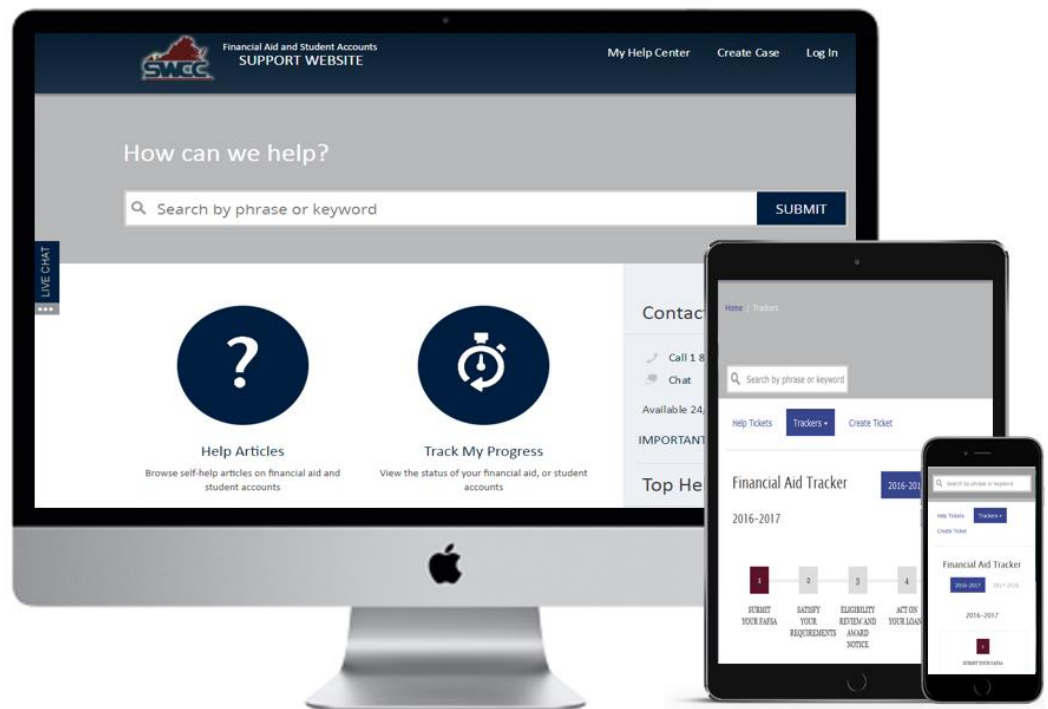
Get Financial Aid and Student Accounts Support in a fast, convenient format!

We are available 24/7 every single day!

Why use the Support Center?

- Knowledgeable advisors that can answer questions about your specific financial aid and student account concerns
- Customized messages delivered to you about your account via phone when you verify yourself
- No busy signals, long lines, or unreturned voicemails
- No need to travel to campus
- Self-help portal described below

The easy to use and comprehensive Self-Help Portal allows you to get answers without picking up the phone. Valuable information is at your fingertips and available on your PC, tablet or mobile device!



Automated Tracker

- Your specific Financial Aid and Student Accounts statuses will display, including next steps to resolve any hang ups



Access to Help Articles & Topics

- Financial Aid and Student Accounts questions can be easily searched or choose from a list of FAQs by topic



Live Chat

- If you aren't a talker, don't worry – you can chat with a live advisor anytime!



Web Forms

- Submit a question and receive a response directly to you

For more information, visit mysupport.sw.edu, or give us a call at 855-877-3944!